RUTGERS UNIVERSITY
Hub for Aging Collaboration
School of Social Work

AI-Assisted Tech:
Common Practices and Emerging Directions for Age-Friendly Community Leaders

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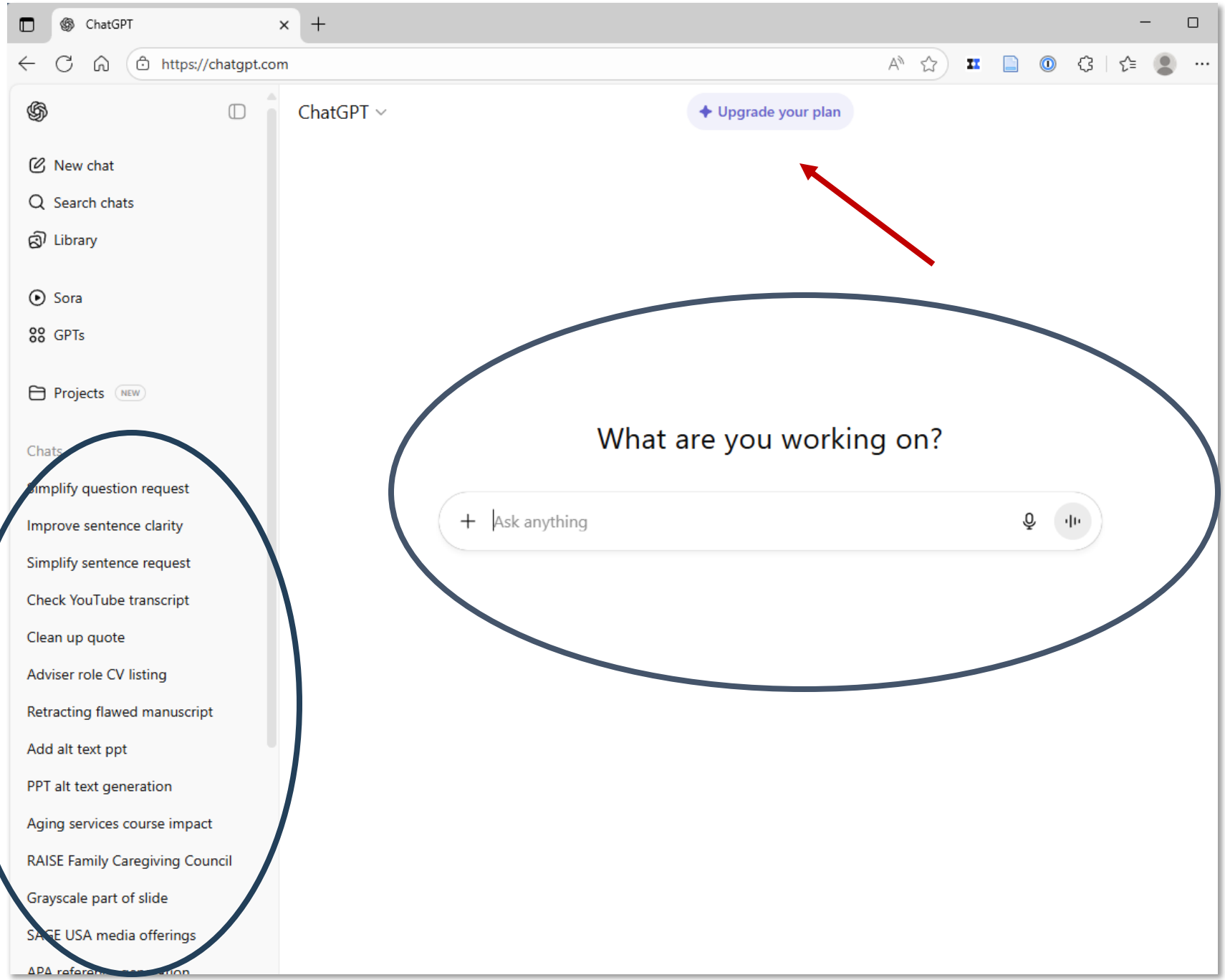
Source: https://www.frameworksinstitute.org/wp-content/uploads/2020/05/aging_reframe_cards.pdf

National U.S. Study of Technology Use Among AFC Leaders

- Conducted in partnership with AARP National Livable Communities Team
- Survey conducted in fall 2024 (200+ communities) + Zoom interviews in spring 2025 (13 communities)
- For a fuller presentation of results, register for the AARP Webinar on Tuesday, December 9, 3PM ET
- Today's focus: AI-assistants
  - ChatGPT
  - Microsoft Co-Pilot
  - Plaud AI


ChatGPT
https://chatgpt.com
ChatGPT
Upgrade your plan
New chat
Search chats
Library
Sora
GPTs
Projects
NEW
Chats
Simplify question request
Improve sentence clarity
Simplify sentence request
Check YouTube transcript
Clean up quote
Adviser role CV listing
Retracting flawed manuscript
Add alt text ppt
PPT alt text generation
Aging services course impact
RAISE Family Caregiving Council
Grayscale part of slide
SAGE USA media offerings
What are you working on?
Ask anything

What are AFC leaders typically using AI-assisted technologies for?

GENERATING CONTENT

Public Communications

Writing newsletter articles

Writing social media posts

Writing press releases

Creating flyers

Suggesting catchy titles

Internal Communications

Organizing agendas for AFC meetings

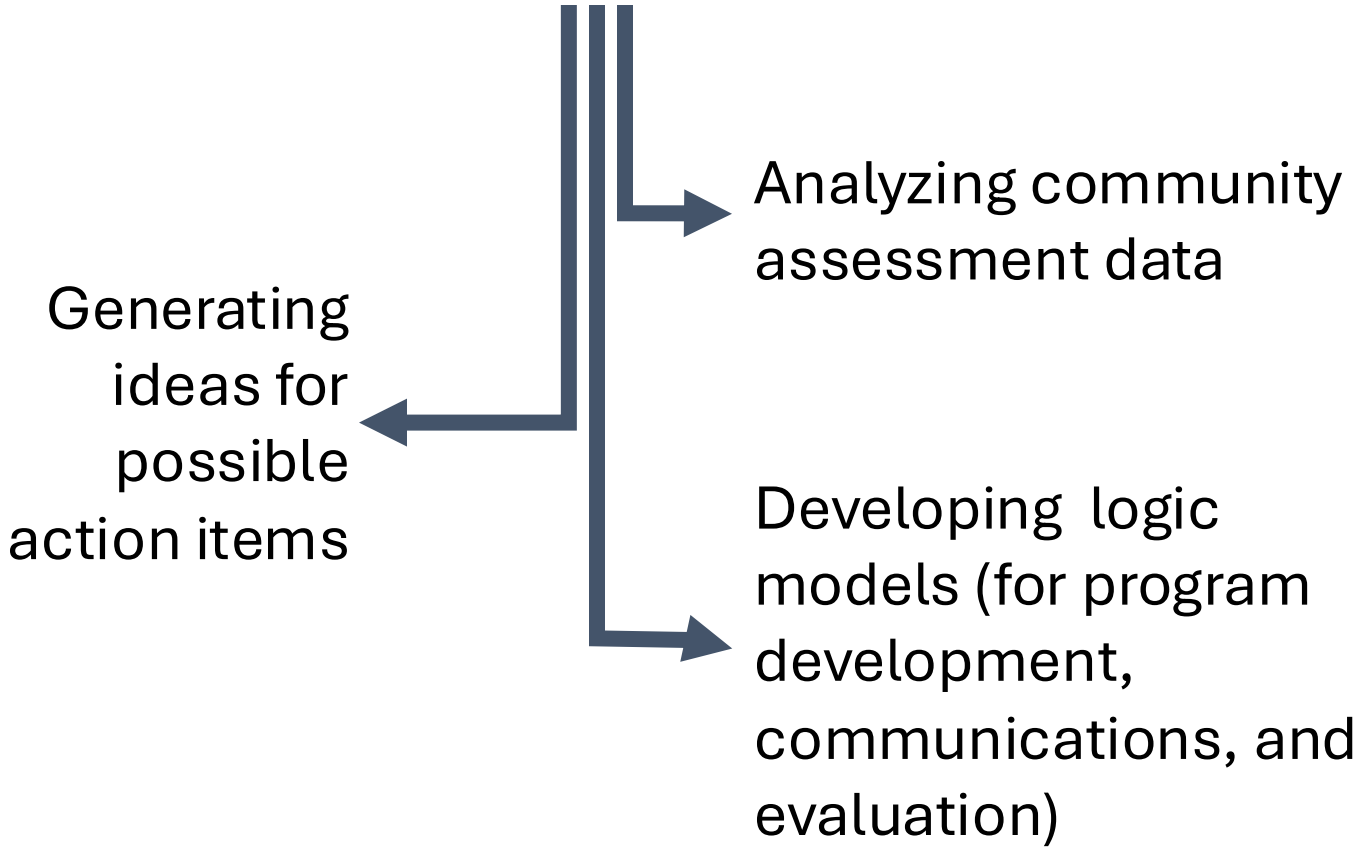
Generating minutes from AFC meetings

Preparing oral remarks for AFC meetings

Summarizing content for grant proposals/reports

What are less common, but promising, uses?

Guiding Strategic Directions



Sample Prompts

#1. What is a small project that a public library can take on to better serve older patrons? Please suggest projects that do not require a large budget nor a new staff position. Please also suggest projects that will make older adults feel more seen and valued by the public library.

#2. What are short- and long-term outcomes of a Careers in Aging Internship Program developed in partnership between a local age-friendly community initiative and a public high school?

Many Caveats

- Tasks never “handed over” to AI without human prompting, oversight, and modification
  - Considerations of accuracy, voice, and authenticity
- Ethical considerations
  - How data are shared and used by AI tech companies
  - AI disclosures
  - Other “big picture” societal concerns
- AI tools as a new area for training and learning (https://aiandyou.org/)

Building the Plane as we FLY

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THANK YOU

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