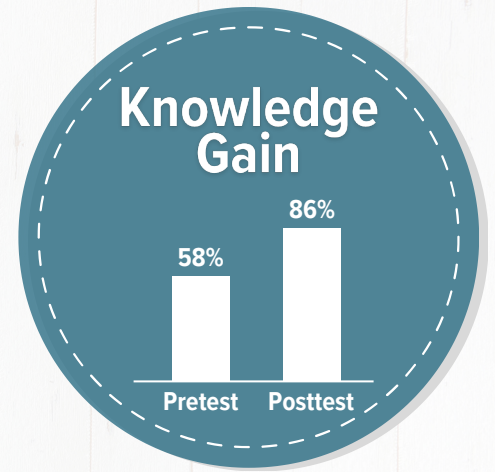
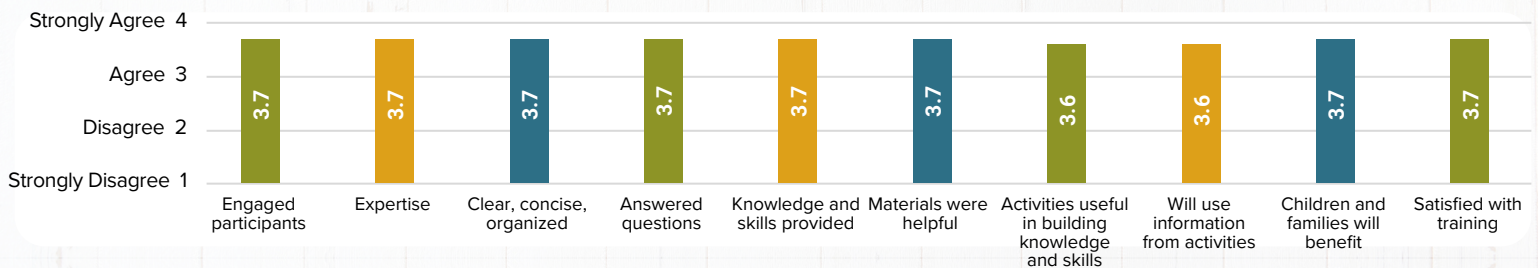


Fiscal Year 2024 Highlights



Satisfaction Survey Feedback



University Partnership Deliverables Highlights

Operations Highlights

Effectively managed DCF Foundation, Elective, and Mandatory courses. Coordinated instructor onboarding; provided ongoing instructor support. Provided technical support, material distribution, and LMS management. Tracked and processed instructor payments, invoices, and expenditures.

Instructors and Continuous Quality Improvement

Increased the instructor pool in collaboration with NJDCF to meet needs. Provided post-hire support by onboarding new instructors to the program. Coordinated orientation sessions for the Instructor Hub and new courses. Developed and piloted tools to improve onboarding and observations.

Curriculum Development and Modification

Led collaboration efforts with NJDCF, stakeholders, and internal teams to design and refine courses that enhance professional skills and knowledge across topics including Child Sexual Abuse, DCF Legal Training, Family Preservation Services, First Responders, Human Trafficking, and SUDs.

Learning Management System

Upgraded Moodle from version 3.11 to 4.1.6, incorporating enhanced themes and plugins. Installed and tested plugins (components that extend functionality) and documented all customizations. Modernized servers and infrastructure to maximize system stability, performance, and security.

Summits

Partnered with NJDCF's Office of Adolescent Services to execute three Adolescent Summits across North, Central, and South Jersey, engaging 210 participants. Curated topics including Adolescent Case Practice, Immigration Challenges, and Trauma-Informed Care and Healing.

Continuing Education Trainings

Coordinated NJDCF staff participation at the Rutgers SSW 8th Annual Challenging Racism Conference. Secured and managed 333 seats, oversaw the registration process, and coordinated post-conference logistics to ensure timely distribution of CE certificates for participants.