# RUTGERS, THE STATE UNIVERSITY OF NEW JERSEY SCHOOL OF SOCIAL WORK COURSE OUTLINE

## GENERALIST PRACTICE 2 09:910:474

<b>Semester:</b>	
Campus:	
Course #:	
<b>Section:</b>	
Classroom:	
Day/Time:	
<b>Instructor:</b>	
Address:	
Phone:	
Cell:	
E-mail:	
L' illair.	
Office Hours:	

## I. Catalog Course Description

The second of two foundation practice courses based on a generalist social work perspective, this course uses a multicultural perspective for work with *Macro* (organization and community) systems and considers implications for various populations.

#### II. Course Overview

This course will engage students in the study of organizations, the community, and their relationships with each other. Macro social work practice includes the following skills: developing professional relationships; navigating organizational structures and cultures; empowering and collaborating with communities; establishing leadership skills, increasing effectiveness; identifying & addressing ethical dilemmas; allocating resources equitably; understanding needs assessments; discerning and leveraging policies and legislation; and strategizing for change aimed toward justice. Emphasis is given to facilitative and constraining effects of the social context surrounding macro practice. Special attention is given to human diversity and a multicultural society.

### III. Place of Course in Program

This is the second course in the first year of the generalist practice foundation curriculum. A prerequisite of the course is Generalist Practice I and Field Practicum I; Field Practicum II is a co-requisite.

# IV. Program Level Learning Goals and the Council of Social Work Education's Social Work Competencies

The Social Work Major at Rutgers, The State University of New Jersey is accredited by the Council on Social Work Education (CSWE). Students are welcome to review CSWE's accreditation standards at <a href="https://www.cswe.org">www.cswe.org</a>

In keeping with CSWE standards, the Rutgers University School of Social Work has integrated the nine CSWE competencies, which are in the 2015 EPAS, within its curriculum. These competences serve as program level learning goals for the BASW Program and include the following. Upon completion of their BASW education students will be able to: demonstrate ethical and professional behavior; engage in diversity and difference in practice; advance human rights and social, economic and environmental justice; engage in practice informed research and research informed practice; engage with individuals, families, groups organizations and communities; intervene with individuals, families, groups organizations and communities; and evaluate practice with individuals, families, groups, organizations and communities.

The course will assist students in developing the following competencies:

### **Competency 1. Demonstrate Ethical and Professional Behavior**

Social workers understand the value base of the profession and its ethical standards, as well as relevant laws and regulations that may impact practice at the micro, mezzo, and macro levels. Social workers understand frameworks of ethical decision-making and how to apply principles of critical thinking to those frameworks in practice, research, and policy arenas. Social workers recognize personal values and the distinction between personal and professional values. They also understand how their personal experiences and affective reactions influence their professional judgment and behavior. Social workers understand the profession's history, its mission, and the roles and responsibilities of the professional. Social workers also understand their role in other professions when engaged in inter-professional teams. Social workers recognize the importance of life-long learning and are committed to continually updating their skills to ensure their skills are relevant and effective. Social workers understand emerging forms of technology and the ethical use of technology in social work practice. Social workers: (1) make ethical decisions by applying the standards of the NASW Code of Ethics, relevant laws and regulations, models for ethical decision-making, ethical conduct of research, and additional codes of ethics as appropriate to context; (2) use reflection and self-regulation to manage personal values and maintain professionalism in practice situations; (3) demonstrate professional demeanor in behavior, appearance, and oral, written and electronic communication; (4) use technology ethically and appropriately to facilitate practice outcomes; and engage in career-long learning; and (5) use supervision and consultation to guide professional judgment and behavior.

Competency 3: Advance Human Rights and Social, Economic, and Environmental Justice Social workers understand that every person regardless of position in society has fundamental human rights such as freedom, safety, privacy, an adequate standard of living, health care, and education. Social workers understand the global interconnections of oppression and human rights violations, and are knowledgeable about theories of human need and social justice and strategies to promote social and economic justice and human rights. Social workers understand strategies designed to eliminate oppressive structural barriers to ensure that social goods, rights, and

responsibilities are distributed equitably and that civil, political, environmental, economic, social, and cultural human rights are protected. Social workers: (1) apply their understanding of social, economic, and environmental justice to advocate for human rights at the individual and system levels; and (2) engage in practices that advance social, economic, and environmental justice.

# Competency 6. Engage with Individuals, Families, Groups, Organizations, and Communities

Social workers understand that engagement is an ongoing component of the dynamic and interactive process of social work practice with, and on behalf of, diverse individuals, families, groups, organizations, and communities. Social workers value the importance of human relationships. Social workers understand theories of human behavior and the social environment, and critically evaluate and apply this knowledge to facilitate engagement with clients and constituencies, including individuals, families, groups, organizations, and communities. Social workers understand strategies to engage diverse clients and constituencies to advance practice effectiveness.

Social workers understand how their personal experiences and affective reactions may impact their ability to effectively engage with diverse clients and constituencies. Social workers value principles of relationship-building and inter-professional collaboration to facilitate engagement with clients, constituencies, and other professionals as appropriate. Social workers: (1) apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks to engage with clients and constituencies; and (2) use empathy, reflection, and interpersonal skills to effectively engage diverse clients and constituencies.

Competency 7. Assess Individuals, Families, Groups, Organizations, and Communities

Social workers understand that assessment is an ongoing component of the dynamic and interactive process of social work practice with, and on behalf of, diverse individuals, families, groups, organizations, and communities. Social workers understand theories of human behavior and the social environment, and critically evaluate and apply this knowledge in the assessment of diverse clients and constituencies, including individuals, families, groups, organizations, and communities. Social workers understand methods of assessment with diverse clients and constituencies to advance practice effectiveness. Social workers recognize the implications of the larger practice context in the assessment process and value the importance of inter-professional collaboration in this process. Social workers understand how their personal experiences and affective reactions may affect their assessment and decision-making. Social workers: (1) collect and organize data, and apply critical thinking to interpret information from clients and constituencies; (2) apply knowledge of human behavior and the social environment, person-inenvironment, and other multidisciplinary theoretical frameworks in the analysis of assessment data from clients and constituencies; (3) develop mutually agreed-on intervention goals and objectives based on the critical assessment of strengths, needs, and challenges within clients and constituencies; and (4) select appropriate intervention strategies based on the assessment, research knowledge, and values and preferences of clients and constituencies.

# Competency 8. Intervene with Individuals, Families, Groups, Organizations, and Communities

Social workers understand that intervention is an ongoing component of the dynamic and interactive process of social work practice with, and on behalf of, diverse individuals, families, groups, organizations, and communities. Social workers are knowledgeable about evidenceinformed interventions to achieve the goals of clients and constituencies, including individuals, families, groups, organizations, and communities. Social workers understand theories of human behavior and the social environment, and critically evaluate and apply this knowledge to effectively intervene with clients and constituencies. Social workers understand methods of identifying, analyzing and implementing evidence-informed interventions to achieve client and constituency goals. Social workers value the importance of inter-professional teamwork and communication in interventions, recognizing that beneficial outcomes may require interdisciplinary, inter-professional, and inter-organizational collaboration. Social workers: (1) critically choose and implement interventions to achieve practice goals and enhance capacities of clients and constituencies; (2) apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks in interventions with clients and constituencies; (3) use inter-professional collaboration as appropriate to achieve beneficial practice outcomes; (4) negotiate, mediate, and advocate with and on behalf of diverse clients and constituencies; and (5) facilitate effective transitions and endings that advance mutually agreed-on goals.

# Competency 9. Evaluate Practice with Individuals, Families, Groups, Organizations, and Communities

Social workers understand that evaluation is an ongoing component of the dynamic and interactive process of social work practice with, and on behalf of, diverse individuals, families, groups, organizations and communities. Social workers recognize the importance of evaluating processes and outcomes to advance practice, policy, and service delivery effectiveness. Social workers understand theories of human behavior and the social environment, and critically evaluate and apply this knowledge in evaluating outcomes. Social workers understand qualitative and quantitative methods for evaluating outcomes and practice effectiveness. Social workers: (1) select and use appropriate methods for evaluation of outcomes; (2) apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks in the evaluation of outcomes; (3) critically analyze, monitor, and evaluate intervention and program processes and outcomes; and (4) apply evaluation findings to improve practice effectiveness at the micro, mezzo, and macro levels.

1. Assessment of Competencies/Program Level Learning Goals: Because this course focuses on providing you with the knowledge, skills, and values to advance human rights and social, economic, and environmental justice and engage in policy practice, it has been selected be to part of the School of Social Work overall assessment program of the social work competencies/program level learning goals. This means that three of the course assignments (the Leadership/Management Paper, the Community/Advocacy Meeting Reflection, and the Organizational Audit) have been designed to assess your attainment of these competencies.

## V. Course Level Learning Goals

Course level learning goals primarily relate to the aforementioned competencies/program level learning goals. The course addresses organizational analysis skills and competencies, as well as human rights and social, economic and environmental justice through the study of social work practice and theory in communities, organizations, and other macro settings. Upon completion of this course, students will be able to:

- 1. Describe and analyze the purposes, objectives, values, and ethics that guide social work practice with organizations and communities.
- 2. Conceptualize social work roles in working with organizations and communities.
- 3. Examine the basic knowledge, frameworks, and skills that guide macro social work practice.
- 4. Select and critically evaluate interventions in beginning macro practice with organizations and communities by the use of theory and evidence-based literature on macro practice.
- 5. Apply principles of social, economic and environmental justice to establish a macro foundation, develop skill sets, and foster the development of a just social work practitioner.\*
- 6. Establish a multicultural lens to engage with organizations and communities in the name of inclusion, diversity, and anti-oppression.\*
- 7. Be prepared for practice in dynamic contexts of current and future macro social work settings.\*

# VI. School of Social Work Mission Statement and School Wide Learning Goals

The mission of the School of Social Work is to develop and disseminate knowledge through social work research, education, and training that promotes social and economic justice and strengthens individual, family, and community well-being, in this diverse and increasingly global environment of New Jersey and beyond.

School Wide Learning Goals: Upon graduation all students will be able to:

- 1. Demonstrate ethical and professional behavior;
- 2. Engage diversity and difference in practice; and
- 3. Engage, assess, and intervene with individuals, families, groups, organizations, and communities

## VII. Diversity and Inclusion Statement (can be modified as appropriate to the course)

RU SSW seeks to create an inclusive learning environment where diversity, individual differences and identities (including but not limited to race, gender-identity and expression, class, sexuality, religion, ability, etc.) are respected and recognized as a source of strength. Students and faculty are expected to respect differences and contribute to learning environment that allows for a diversity of thought and worldviews. Please feel free

<sup>\*</sup>Drawn from 2020 RUSSW Strategic Plan

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to speak with me if you experience any concerns in this area.

## **VIII. Required Text:**

Reisch, M. (2018). *Macro social work practice: Working for change in a multicultural society*. Cognella Academic Publishing.

Other required readings (separate from textbook) are available through the Rutgers University Library "Reading List" that is integrated into your Canvas course. To find your readings:

Click on the "Reading List" tab in the Canvas navigation bar to the left-hand side of the course. Please note: this list contains links to articles and other required readings separate from the textbook (if applicable). Please follow the syllabus and/or Canvas Readings and Resources page in each module for more specific required readings and resources for each week (including textbook/media).

For further instructions please click here for a video tutorial

# IX. Course Requirements

The format for the class may include lecture, discussion, videos, small group exercises, and guest speakers. It is designed for maximum student participation and sharing of experiences and insights in order to facilitate the integration of theory and practice. *The instructor plays an active part in the learning process*. Students can expect that the instructor will convey clear, specific information about social work theory and practice, and social work values and ethics. Assignments have been developed in a format that encourages learning and enables the instructor to evaluate the student. *The student plays an active part in the learning process*. As with all social work classes, participating in the process of the educational experience is vital. It is expected that students will attend all classes, come to class prepared to discuss the topic and complete assignments on time.

There are four graded assignments for this class, as well as a grade for class participation (including Board of Directors presentation and Hypothesis). These <u>assignments and instructions</u> are as follows:

# 1. Infographic on Field Placement Organization or an Issue the Field Placement Addresses

Students will create an infographic (which is different from a PowerPoint. Please see below examples) about their field placement organization or an issue the field placement addresses (i.e. foster care, addiction, domestic violence). Social work skill sets related to this assignment include communication, marketing, and education, among others. Infographics are visual representations of information. They should be easy to understand and visually appealing. Include citations as needed.

\*Students focusing on their field placement can reference readings from class and other additional sources of information, then create an infographic that conveys programs and services

offered at the agency. Students can, also, include the organizations mission, vision, and/or values.

\*Students focusing on an issue their field placement addresses are expected to reference readings from class and to review available data related to their topic. They should create an infographic that conveys why and how (such as identifying relevant programs and treatment modalities) the agency combats the social issue.

Accompanying the infographic is a concise, content-rich single-page (less than 250 words) explanation of the infographic and a proposal for how the infographic could be used strategically, which must include the purpose and the audience. Include a minimum of three (3) citations which should be listed on the infographic AND/OR the single-page explanation, as appropriate. Citation can come from course materials. Make sure to use APA style.

Infographics can be created using a free program (Piktochart, Canva, or Prezi) or another free online program of the student's choice. Additional support and examples can be found at <a href="https://www.creativebloq.com/infographic/tools-2131971">https://www.creativebloq.com/infographic/tools-2131971</a> <a href="https://www.creativebloq.com/graphic-design-tips/information-graphics-1232836">https://www.creativebloq.com/graphic-design-tips/information-graphics-1232836</a>

# 2. Leadership/Management paper

This paper provides students with an opportunity to recognize various supervision and leadership skills and styles by reflecting on previous personal, professional, and academic experiences. It will give them an opportunity to identify effective supervision and leadership approaches and establish leadership and supervision goals for themselves, as well as identify expectations of current and future supervisors. In 750 – 1000 words (approx. 3-4 double spaced pages), 1. from your perspective, describe the ideal supervisor and 2. describe your vision of yourself as an ideal leader. You can draw from real experiences or hypothetical situations. Include a minimum of three citations from Reisch (2018) Chapter 6 and/or Furman (2021) Chapter 4. Make sure to use APA style and use headings. You <u>must</u> use the following prompts:

#### The ideal supervisor

- Name and describe 5-7 characteristics and skills of leadership you learned about in this course that your ideal supervisor would possess.
- Describe your relationship with that ideal supervisor.
- What are their daily responsibilities?
- What are some examples of <u>difficult</u> tasks they must manage?
- How do they define and manage conflict?
- What role does the leader have in implementing, maintaining, or changing interventions used at an agency? Focus on radical systemic change and not just incremental change.

#### You as a leader

- What are 5-7 characteristics and skills of leadership that are important for you to possess as a leader.
- Discuss any challenges you would have being your ideal leader.
  - o What obstacles might you experience?
  - o How could you overcome those obstacles?
  - o What supports would you need?
- What would your followers/team say about you? How would they describe you?
- List 2-3 evidence-informed interventions (found in chapters 2 and 3 of the Reich text) you as a leader could implement related to organizations and communities.

### **Conclusion**

- Did you notice differences between your ideas of an ideal supervisor vs your actual supervisor?
- How could the NASW code of ethics help you navigate these differences?
- Why is leadership important to social work.

## 3. Community/Advocacy Meeting Reflection paper

Students must obtain approval from their instructors regarding the meeting they will attend (whether virtual or in-person) and write about. Examples of meetings students can attend include, but are not limited to: community organizing meetings, staff meetings at their place of employment or internship, board of education meetings, town/county/state governance meetings, zoning board meetings, rallies, etc. (In general, clinical supervision meetings would not be appropriate for this assignment.) This assignment provides students with an opportunity to sharpen skills of summarizing a meeting's content, identifying a meeting's power dynamics and analyzing a meeting's effectiveness.

In 750 –1000 words (approx. 3-4 double spaced pages), write a summary of a meeting you attended. Ideally, choose a meeting at your field placement, place of employment, or city of residence. Include a minimum of three citations (each one from a different course reading or external source). Make sure to use APA and discuss <u>each</u> of the following sections. Be sure to include Introduction, Meeting Content, Meeting Power Dynamics, and Meeting Effectiveness as headings.

## Introduction

- the meeting date, time, and place
- the sponsoring organization and overview of the agenda.
- What made you choose this meeting? (i.e. personal interest, related to your job or field placement)
- The meeting's relationship and importance to social work.

#### Meeting Content

• What was the purpose(s) of the meeting?

- What policies/issues were discussed during the meeting?
- How did the issues discussed at the meeting relate to social, economic, political, environmental change or equity?

## Meeting Power Dynamics

- Who seemed to define the agenda?
- Who was doing most of the talking? Why?
- Who was doing the least talking? Why?
- Who was absent or not represented? (Give specific consideration to those who are most impacted by the program and policy discussed or decisions made during the meeting.)
- Analyze community residents' participation in the policy discussion (such as frequency, intensity, control over the agenda). If present, discuss how their voices were or not recognized in the meeting. If not present, explain why they may have been absent.
- What assumptions/paradigms were operating? (such as reform, radical change, the status quo as acceptable, racism, gender-normativity, ablism, classism, among others)

### Meeting Effectiveness

- Was the meeting effective? How (at what)? Why or why not?
- Identified and explained principles of relationship-building and inter-professional collaboration that were present and/or missing.
- Discuss how the use or absence of relationships-building and inter-professional collaboration impacted the meeting and communication.
- Discuss human behavior (which include management and organizational) theories from this or other social work classes apparent (at play) during the meeting, if any. Or discuss theories that could have assisted in the effectiveness or efficiency of the meeting.

### 4. Organizational Audit

This assignment provides students with an ongoing (over the course of this semester) opportunity to assess and analyze their field organization for key macro social work functions, community impact, and overall effectiveness. Complete and submit the Organizational Audit form available in Canvas which is adapted from Reisch (2018) pages 94-97. Be sure to include 3-4 sentences naming and describing your field placement. Also, for each functional category (i.e. Planning, Management of the Environment, etc.) of the Audit, write a 5-8 sentence paragraph <u>summarizing and analyzing</u> your organization's activities related to that functional category. Students can insert the summary paragraph within each respective section on the form. Alternatively, students can submit the paragraphs in a document separate from the form.

Please make sure to work on this Audit beginning the <u>first week of class</u> and add to it/modify it each week as you learn about the topics from the readings and from class.

This assignment requires students seek information beyond day-to-day internship responsibilities and interaction. Students are encouraged to seek out information on their agencies through websites, annual reports, as well as, field instructors and other agency leaders. Some helpful sites for reading non-profit 990 tax forms, which have significant financial information, are: ProPublica: <a href="https://projects.propublica.org/nonprofits/organizations/142007220">https://projects.propublica.org/nonprofits/organizations/142007220</a> and Guidestar: <a href="https://www.guidestar.org/">https://www.guidestar.org/</a>. Include a minimum of three citations from course materials. Make sure to use APA style.

(This assignment comes from Riesch, M. Macro Social Work Practice (2018) and is adapted from Lewis, J., Lewis, M., Packard, T, & Souflee, F. (2001) Management of human service programs. Belmont, CA. Brooks/Cole.)

Indicate the degree to which each factor is present in your organization. Use the following ratings:

- "4" if all aspects are fully present with positive effect;
- "3" to reflect relatively good presence and/or effectiveness;
- "2" to reflect problematic presence and/or limited effectiveness; and
- "1" when the factor is absent or not at all effective.

Though this audit is submitted in three parts, we strongly recommend working on this assignment weekly. You may want to consider bringing it to your field placement and discussing it with your supervisor and others (leaders and co-workers, alike) within the organization to uncover the necessary material and develop ideas to improve your organizations functional score.

### **Organization Audit Part 1**

Complete at least 2 functional categories of your choice. Due week 4. This submission should be as close to a final product (for the selected functional categories) as possible. Your instructor will give you feedback. You will have the opportunity to edit those functional categories in part 2 and in the final submission.

#### **Organizational Audit Part 2**

Complete at least 3 additional functional categories of your choice. Due week 8. This submission should be as close to a final product (for the selected functional categories) as possible. Your instructor will give you feedback and you will have the opportunity to edit those functional categories in the final submission.

#### **Organizational Audit Final Submission**

Using the feedback from part 1 and part 2, make any edits to the already completed functional categories and complete the rest of the audit. Write a one (1) page conclusion that connects select functional categories and answer the questions,

How has your audit/assessment changed over time as you learned more about the organization? How do the organizational functions support or challenge diversity, equity and inclusion? How do the organizational functions impact social work practice?

The final submission will be graded for excellence in all functional categories and overall comprehensiveness.

#### 5. Participation

In addition to engaging in class, the following two assignments will be calculated into your overall participation grade.

#### **Board of Directors Presentation focused on class reading**

This assignment gives students the opportunity to extract key content from readings, to present relevant information in a succinct and engaging way, as well as to practice leading, public speaking, and task management.

This assignment is called 'Board of Directors Presentation' because you should imagine the Board of Directors (BoD) of an organization has asked you to present. You are on their agenda for 5 minutes of presentation. The class/BoD wants you to inform them about the *relevant* content of one class reading.

Students will facilitate a discussion, including application to field/practice, of one reading from the syllabus. Read it and study it. In 5 minutes or less, share some of what you feel is significant in the reading with the class. PRACTICE the timing. Do NOT try to convey all the content of the reading. You can share the content of the reading by leading an activity or with poster board, handouts, PowerPoint/Prezi, demonstration, talking, singing, poems, or any other creative method.

Then you will lead an in-depth class discussion or involve the class in an exercise related to some part/s of the content of the reading, relating it to field or macro social work practice. As a leader in an organization, you will need to lead discussions and get your teams/colleagues/coworkers/adversaries to think critically. You will also need to build community and consensus, grow organizations and further movements. Use this opportunity to practice doing some of those things. Be creative. **Then you will have 10-15 minutes** (you don't have to use all the time) for the **discussion/activity**.

All students are required to prepare for their peers' facilitations/activities by thoroughly reading the article/chapter, reflecting on it, relating it to past experiences, and being prepare to actively participate in the discussion/activity. (It should be noted, all class members are expected to read all of the course readings each week.)

Your class participation grade will include how prepared you are for these discussions, as well as your facilitation of your class discussion/activity.

#### **Annotation using Hypothesis**

Reading the assigned articles and chapters is an integral part of class preparation and student learning. This virtual annotation assignment is a way to engage in written, class discussion grounded in the course content.

This class uses Hypothesis to asynchronously annotate 4 readings from the syllabus. Annotation requires commenting and/or posing questions directly on a shared electronic version of the reading. This assignment encourages students to engage with the reading and classmates through active learning.

Please make three to five quality annotations for each reading AND reply to at least two classmates. Annotations and replies should demonstrate critical thinking and grappling with points from the reading. Your annotations can include:

- detailed or substantive questions,
- information from other sources with which you are making connections, and/or
- additional concepts/details to further support the points in the article.

Please feel free to be creative and expansive in your annotations. You do not have to agree with the author. We encourage you to highlight points and assumptions you disagree with and why. The annotation assignments are found in the respective Canvas module.

# X. Grading

Infographic on Macro Social Work or on a Social Issue	15%
Leadership/Management Paper	
Community/Advocacy Meeting Reflection paper	
Organization Audit Part 1	5%
Organization Audit Part 2	
Organizational Audit Final Submission	
Participation	15%
Total:	100%

Professional social workers keep case records, write treatment reports for referral sources and managed care companies, correspond with judges and other professionals, develop policy, and advocate for their clients, etc. Each of these tasks requires excellent writing skills. Therefore, proper grammar, syntax, spelling, and appropriate referencing are expected for all assignments. You must adhere to the style guidelines of the *Publication Manual of the American Psychological Association (APA) (7<sup>th</sup> Edition)*. Failure to do so will result in substantial deductions from your grade.

Attendance is required. If a student is unable to attend a particular class session, they must email the instructor prior to the start of class. One point will be deducted from a student's class participation score for each unexcused absence. Absence, early departure, or lateness to class is acceptable only for compelling reasons, such as illness. Unless there are extenuating circumstances, after two absences and/or late completion of assignments, a student will be reduced a grade, and after three absences, they will be placed at risk of failing the course. Four or more absences (excused or otherwise) will result in course failure. Multiple unexcused departures or late arrivals will also result in course failure. An A grade will be given only for exceptional work, on-time and complete attendance, and regular as well as thoughtful class participation.

#### **Grading Standards**

A = Exceptional or outstanding work; student demonstrates full understanding of material, displays unusual analytical and/or creative ability; extremely thorough work. Work must be well-

organized and conform to accepted standards of writing, including correct grammar, accurate spelling, etc. Student cites material correctly. The work is completed by the due date.

B+ = Above average work in terms of understanding material and ability to apply material from lectures and readings to own proposed project. Work must be organized and conform to accepted standards of writing; student must cite material correctly. The work is completed by the due date.

B = Good work; demonstrates understanding of material; written materials are well-organized and conform to accepted standards of grammar, spelling punctuation, etc. Student cites material correctly. Work is completed by the due date.

C+ = Acceptable work; demonstrates understanding of material; written materials have some problems with organization and mostly conforms to accepted standards of grammar, spelling punctuation, etc.; some citation problems. Work is completed by the due date

C = Acceptable work, similar to C+ but reveals greater problems in applying the concepts and techniques to own work, fails to cover some important point(s). Some problems in organizing and presenting written materials; cites material incorrectly; too many direct quotes; fails to paraphrase and cite appropriately.

## **Grading Criteria**

A 90-100 B+ 85-89 B 80-84 C+ 75-79 C 70-74 D 60-69 F 0-59

#### XI. Course Evaluation

Rutgers University issues a survey that evaluates both the course and the instructor. This survey is completed by students at the mid-semester mark and toward the end of the semester. All responses are confidential and anonymous.

# XII. Academic Integrity Policy

As per Rutgers University Academic Integrity Policy, "Students are responsible for understanding the principles of academic integrity and abiding by them in all aspects of their work at the University. Students are also encouraged to help educate fellow students about

<sup>\*</sup>Scores to be rounded up at .5

academic integrity and to bring all alleged violations of academic integrity they encounter to the attention of the appropriate authorities." All SSW students are expected to review and familiarize themselves with the RU Academic Integrity Policy in its' entirety.

As per Rutgers University Academic Integrity Policy, "The principles of academic integrity require that a student: make sure that all work submitted in a course, academic research, or other activity is the student's own and created without the aid of impermissible technologies, materials, or collaborations; properly acknowledge and cite all use of the ideas, results, images, or words of others; properly acknowledge all contributors to a given piece of work; obtain all data or results by ethical means and report them accurately without suppressing any results inconsistent with the student's interpretation or conclusions; treat all other students ethically, respecting their integrity and right to pursue their educational goals without interference. This principle requires that a student neither facilitate academic dishonesty by others nor obstruct their academic progress; uphold the ethical standards and professional code of conduct in the field for which the student is preparing."

Students should review all types of Academic Integrity Violations per the RU Academic Integrity Policy. Below are some of the more common violations, as articulated in Rutgers University Academic Integrity Policy:

"Plagiarism: Plagiarism is the use of another person's words, ideas, images, or results, no matter the form or media, without giving that person appropriate credit. To avoid plagiarism, a student must identify every direct quotation using quotation marks or appropriate indentation and cite both direct quotation and paraphrasing properly according to the accepted format for the particular discipline or as required by the instructor in a course. Some common examples of plagiarism are: Copying word for word (i.e. quoting directly) from an oral, printed, or electronic source without proper attribution: Paraphrasing without proper attribution, i.e., presenting in one's own words another person's written words or ideas as if they were one's own, regardless of the nature of the assignment; Incorporating into one's work graphs, drawings, photographs, diagrams, tables, spreadsheets, computer programs, or other non-textual material from other sources, regardless of format, without proper attribution."

"Cheating: Cheating is the use or possession of inappropriate or prohibited materials, information, sources, or aids in any academic exercise. Cheating also includes submitting papers, research results or reports, analyses, and other textual or visual material and media as one's own work when others prepared them. Some common examples are: Prohibited collaboration: receiving research, programming, data collection, or analytical assistance from others or working with another student on an assignment where such help is not permitted; Copying another student's work or answers on a quiz or examination; Using or having access to books, notes, calculators, cell phones, technology, or other prohibited devices or materials during a quiz or examination; Submitting the same work or major portions thereof to satisfy the requirements of more than one course without permission from the instructors involved; Preprogramming a calculator or other device to contain answers, formulas, or other unauthorized information for use during a quiz or examination.; Acquiring a copy of an examination from an unauthorized source before the examination; Having a substitute take an

examination in one's place; Submitting a purchased or downloaded term paper or other materials to satisfy a course requirement; Submitting as one's own work a term paper or other assignment prepared, in whole or in part, by someone else."

Any faculty member or academic administrator who becomes aware of a possible academic integrity violation must initiate a formal complaint with the Office of Student Conduct and the SSW's Academic Integrity Facilitator (Laura Curran at <a href="mailto:lacurran@ssw.rutgers.edu">lacurran@ssw.rutgers.edu</a>). The AIF deciding the case (the "adjudicator") shall notify the accused student of the allegation in writing or by electronic communication within fifteen working days of the time the faculty member becomes aware of the alleged violation.

Once the student has been notified of the allegation, the student may not drop the course or withdraw from the school until the adjudication process is complete. A TZ or incomplete grade shall be assigned until the case is resolved. For more information, see <u>RU Academic Integrity Policy</u> and <u>Procedures for Adjudicating Academic Integrity Violations</u>

To promote a strong culture of academic integrity, Rutgers has adopted the following honor pledge to be written and signed on examinations and major course assignments submitted for grading: *On my honor, I have neither received nor given any unauthorized assistance on this examination/assignment.* 

#### XIII. Disability Accommodation

Rutgers University welcomes students with disabilities into all of the University's educational programs. In order to receive consideration for reasonable accommodations, a student with a disability must contact the appropriate disability services office at the campus where you are officially enrolled, participate in an intake interview, and provide documentation: <a href="https://ods.rutgers.edu/students/documentation-guidelines">https://ods.rutgers.edu/students/documentation-guidelines</a>.

If the documentation supports your request for reasonable accommodations, your campus' disability services office will provide you with a Letter of Accommodations. Please share this letter with your instructors and discuss the accommodations with them as early in your courses as possible. To begin this process, please complete the Registration form on the ODS web site at: <a href="https://webapps.rutgers.edu/student-ods/forms/registration">https://webapps.rutgers.edu/student-ods/forms/registration</a>

#### XIV. Other Resources

Our school is committed to fostering a safe, productive learning environment. Title IX and our school policy prohibit discrimination on the basis of sex, which regards sexual misconduct — including harassment, domestic and dating violence, sexual assault, and stalking. We understand that sexual violence can undermine students' academic success and we encourage students who

have experienced some form of sexual misconduct to talk to someone about their experience, so they can get the support they need.

Confidential support and academic advocacy are available through the Rutgers Office on Violence Prevention and Victim Assistance, 848.932.1181, <a href="http://vpva.rutgers.edu">http://vpva.rutgers.edu</a>. Services are free and confidential and available 24 hrs/day, 7 days a week.

**Active Shooter Resources:** Over the years, there has been an increase in the number of active shootings on campus. It is important that you know what to do in cases there is an active shooter on campus. Please go to this site to retrieve information that will reduce your personal risk in case of an active shooting on campus-http://rupd.rutgers.edu/shooter.php.

## XV. Academic Resources

## **Library Research Assistance**

**Dr. Meredith Parker** is the social work the social work librarian on the New Brunswick Campus meredith.parker@rutgers.edu p. 848-932-6124; **Katie Anderson** is at Camden, Robeson Library: Katie.anderson@rutgers.edu 856-225-2830. They are available to meet with students.

### **Writing Assistance**

Success in school and within the larger profession of social work depends on strong writing skills. Writing skills can be improved with practice and effort and Rutgers has multiple resources available to help students strengthen their professional and academic writing skills.

#### **New Brunswick Campus**

All New Brunswick BA students are eligible to access writing assistance at the New Brunswick Learning Center. Online tutoring may also be available. https://rlc.rutgers.edu/student-services/writing-tutoring

### **Camden Campus**

The Camden learning center provides writing assistance for BA students on the Camden Campus: http://learn.camden.rutgers.edu/writing-assistance

#### **Additional Online Resources**

### APA Style

All students are expected to adhere to the citation style of the *Publication Manual of the American Psychological Association*, 7<sup>th</sup> edition (2020). It can be purchased at <u>APA Manual 7th</u> Edition.

The following website provide assistance with APA style: Purdue OWL <a href="https://owl.english.purdue.edu/owl/resource/560/01/">https://owl.english.purdue.edu/owl/resource/560/01/</a> Purdue OWL Mechanics, grammar, organization <a href="https://owl.english.purdue.edu/owl/section/1/">https://owl.english.purdue.edu/owl/section/1/</a>

#### XVI. Course Outline

Week 1 **Topics:** Welcome, overview of macro social work, overview of Grand Challenges for Social Work.

## **Objectives:**

- Be familiar with course expectations
- Define basic macro social work practice and its relationship to personal values and other levels of social work practice
- Identify the Grand Challenges for Social Work and ways to support them in students' internships.

#### **Required Readings:**

Reisch, M. (2018). *Macro social work practice: Working for change in a multicultural society*. Cognella Academic Publishing. Epilogue: The personal side of macro social work practice.

Grand Challenges update - <a href="https://www.socialworktoday.com/archive/SO19p16.shtml">https://www.socialworktoday.com/archive/SO19p16.shtml</a>

## **Activity for Week 1 and Week 2:**

(Could be used as asynchronous assignment, in class activity or online assignment/discussion)

Lipman, M., & Mahan, L. (2016, October 4). *Holding ground: The rebirth of Dudley Street*. Kanopy Streaming.

https://rutgers.kanopy.com/product/holding-ground (about 1 hour)

Available as a video stream from the Rutgers University library website. The sequel to this film will be shown later in the semester. This film will help the class focus on advocacy and community collaboration within and by organizations throughout the semester. Write a discussion post on at least one thing that really impacted you when watching. There is no minimum word requirement. You may post photos, poems, songs, etc. that reflect your

thoughts, feelings or reactions about the video. Read all your classmates posts and respond to at least one other classmate. Due Week 2.

## **Supplemental Resources:**

Grand Challenges for Social Work. (2016, January 13). The grand challenges for social work. [Video]. YouTube. <a href="https://www.youtube.com/watch?v=oKbj3y-LUbw#action=share">https://www.youtube.com/watch?v=oKbj3y-LUbw#action=share</a>

The Network for Social Work Management <a href="https://socialworkmanager.org/">https://socialworkmanager.org/</a> (Students in the Management and Policy (MAP) specialization are eligible to earn the Human Services Management Certificate.)

# Week 2 | **Topics:** Macro social work practice skills and macro social work practice theories

## **Objectives:**

- Articulate the micro / macro connection and importance of macro social work knowledge for direct practice workers
- Identify macro social work practice skills, such as relationships/engagement skills, desirable personal characteristics, organizational/group management skills, analytic skills, strategic/political skills, and administrative/management skills.
- Apply social work practice theories such as theories of social change, theories
  of society and social structure, critical theory, and social justice.

### **Required Readings:**

Reisch, M. (2018). *Macro social work practice: Working for change in a multicultural society*. Cognella Academic Publishing.

Chapter 1: Macro practice in a multicultural society: An overview.

Chapter 2: Theories underlying macro practice in a multicultural society

#### **Activity for Week 1 and Week 2:**

(Could be used as asynchronous assignment, in class activity or online assignment/discussion)

Lipman, M., & Mahan, L. (2016, October 4). *Holding ground: The rebirth of Dudley Street*. Kanopy Streaming.

https://rutgers.kanopy.com/product/holding-ground (about 1 hour)

Available as a video stream from the Rutgers University library website. The sequel to this film will be shown later in the semester. This film will help the class focus on advocacy and community collaboration within and by organizations throughout the semester. Write a discussion post on at least one

thing that really impacted you when watching. There is no minimum word requirement. You may post photos, poems, songs, etc. that reflect your thoughts, feelings or reactions about the video. Read all your classmates posts and respond to at least one other classmate. Due Week 2.

## **Supplemental Resources:**

Hasenfeld, Y. (2010). *Human services as complex organizations (2nd ed.)*. Sage. Chapter 2: Attributes of Human Service Organizations

Week 3 | **Topics:** Traditional and alternative organizational structures

## **Objectives:**

- Define and review traditional human service organizations' structure
- Identify alternative organizational structures

## **Required Readings:**

Reisch, M. (2018). *Macro social work practice: Working for change in a multicultural society*. Cognella Academic Publishing.

Chapter 3: Human service organizations in a multicultural society

Furman (2021) *Navigating human service organizations* (4<sup>th</sup> ed.). Oxford University Press

Chapter 2: Distinguishing features of organizations

Furman (2021) *Navigating human service organizations* (4<sup>th</sup> ed.). Oxford University Press

Chapter 6: Social work practice in host settings

### **Activity for Week 3:**

(Could be used as asynchronous assignment, in class activity or online assignment/discussion)

TEDx Talks. (2012, June 20). Compassion and kinship: Fr Gregory Boyle at TEDxConejo 2012 [Video]. YouTube.

https://www.youtube.com/watch?v=ipR0kWt1Fkc (about 20 minutes)

1) Write a reflection on how can the "oneness" spoken about in the TEDx talk be incorporated in the structure of social service organizations?

Democracy Collaborative (2014, September 23). The Cleveland model: How the Evergreen Cooperatives build community wealth [Video]. YouTube. <a href="https://www.youtube.com/watch?v=s">https://www.youtube.com/watch?v=s</a> kLye 6VBc (4.29 minutes)

Wolff. (2011, February 25). Democracy in the workplace [Video]. YouTube. <a href="https://www.youtube.com/watch?v=rde3O50mTFk">https://www.youtube.com/watch?v=rde3O50mTFk</a> (3.52 minutes)

- 2) Using one of the following prompts, (Please include the numbers 1,2,3 in your response.) write a reflection
- 1) listing at least 10 things that might change if your Field or work organization were run by the workers (Wolff video),
- 2) your initial thoughts on clients'/client systems' roles in a democratic social service organization/system, OR
- 3) summarize how the Cleveland Model works.

## **Supplemental Resources:**

Cox, R. (2020, May). The role of broad-based employee ownership opportunities in prisoner reentry. *AEA Papers and Proceedings*, 110, 424-29.

# **Major Assignment Due This Week:**

Infographic on Macro Social Work or on a Social Issue (See assignment description)

Week 4 **Topics:** Environmental settings, inter-organizational relationships and collaborations, and coalitions, and effective meetings.

## **Objectives:**

- Explain organization's responsibility to the community
- Explain organization's responsibility to employees
- Define the relationships between organizations and external environments.
- Identify roles of task groups, types of task groups and key-roles within taskoriented groups
- Identify various types of boards related to organizations
- Define principles of meetings

#### **Required Readings:**

Reisch, M. (2018). Macro social work practice: Working for change in a multicultural society. Cognella Academic Publishing.

Chapter 5: The external environment of macro social work practice

Reisch, M. (2018). Macro social work practice: Working for change in a multicultural society. Cognella Academic Publishing.

Chapter 7: Working with diverse groups in macro social work practice

#### **Activity for Week 4:**

(Could be used as asynchronous assignment, in class activity or online assignment/discussion)

Complete Reflection Exercise: Assessing the External Environment on page 145 of the text. Part of the exercise requires students to draw a sketch. Please take a photo or scan the sketch and upload to Canvas with the written responses addressing the questions in the exercise.

## **Supplemental Resources:**

Lipsky, M. (2010). Street-level bureaucracy: dilemmas of the individual in public services (30th anniversary expanded ed.). Russell Sage Foundation. Chapter 1 and pages 17-25 of Chapter 2

Phillips, S., & Taylor, D. (2020). Corporate social responsibility in nonprofit organizations: The brokerage role of community housing mutuals. *Strategic Change*, 29(4), 425-434.

## Major Assignment Due This Week:

Organizational Audit Part 1 (See assignment description)

Week 5 Topics: Organizational culture, diversity and inclusion, and leadership

## **Objectives:**

- Define and analyze traditional and anti-oppressive forms of leadership
- Identify and critique organizational culture

#### **Required Readings:**

Reisch, M. (2018). *Macro social work practice: Working for change in a multicultural society*. Cognella Academic Publishing.

Chapter 4: Creating a diverse organizational culture

Chapter 6: Power and leadership in multicultural organizations and communities

Tomkin, R.A. (2020). How white people conquered the nonprofit industry. *Nonprofit Quarterly*. <a href="https://nonprofitquarterly.org/how-white-people-conquered-the-nonprofit-industry/">https://nonprofitquarterly.org/how-white-people-conquered-the-nonprofit-industry/</a>

#### **Activity for Week 5:**

Annotate the Tomkin's article using Hypothesis (see above for Hypothesis assignment instructions).

#### **Supplemental Resources:**

Week 6 | **Topic:** Leadership continued, supervision, management, and mentorship

#### **Objectives:**

- Apply management theories
- Identify distinctions between management and supervision
- Define elements of leadership, management, clinical supervision, and task supervision
- Apply importance of followership
- Apply the role of mentorship
- Explain supervisors' role in creating a self-care culture

#### **Required Readings:**

Weinbach, R. W., & Taylor, L. M. (2015). *The social worker as manager: A practical guide to success* (7<sup>th</sup> ed.). Pearson Education.

Chapter 4 Leading

Furman (2021) *Navigating human service organizations* (4<sup>th</sup> ed.). Oxford University Press

Chapter 4: Power and supervision within the organizational setting

Scivicque, C., & Hedges, K. (2011). How to start a mentorship relationship. *Forbes.com*. <a href="https://www.forbes.com/sites/work-in-progress/2011/06/18/how-to-start-a-mentorship-relationship/#489d8c6b4a27">https://www.forbes.com/sites/work-in-progress/2011/06/18/how-to-start-a-mentorship-relationship/#489d8c6b4a27</a>

Glassburn, S., McGuire, L. E., & Lay, K. (2019) Reflection as self-care: models for facilitative supervision. *Reflective Practice*, 20(6), 692-704. https://doi.org/10.1080/14623943.2019.1674271

#### **Activity for Week 6:**

(Could be used as asynchronous assignment, in class activity or online assignment/discussion)

Describe the desired characteristics of your ideal mentor at this point in your career. Drafted a polished an email to an individual asking them to be your mentor and outline the details of the potential mentorship. You may consider attaching the article, "How to start a mentorship relationship." You may address the letter to a specific person or to a person you have not yet identified. (Please note that you do NOT have to send the email to the person; however, the draft must be submitted via Canvas.)

#### **Supplemental Resources:**

Goleman, D. (2000). Leadership that gets results. *Harvard Business Review*, 78(2), 78-90.

George, B., Sims, P., McLean, A. N., & Mayer, D. (2007). Discovering your authentic leadership. *Harvard Business Review*, 85(2), 129-138.

## **Major Assignment Due This Week:**

Leadership/Management Paper (See assignment description)

Week 7 | Topic: Professional and organizational ethics and fiduciary responsibility

### **Objectives:**

- Articulate NASW Code of Ethics
- Apply the ethical practices within organizations
- Identify fundamentals of organizational finance

### **Required Readings:**

Reisch, M. (2018). *Macro social work practice: working for change in a multicultural society*. Cognella Academic Publishing.

Chapter 8: Identifying and resolving ethical dilemmas in macro social work practice

NASW Code of Ethics: <a href="https://www.socialworkers.org/About/Ethics/Code-of-Ethics">https://www.socialworkers.org/About/Ethics/Code-of-Ethics</a>

Furman (2021) *Navigating human service organizations* (4<sup>th</sup> ed.). Oxford University Press.

Chapter 3: How organizations are financed

HumanServicesCouncil (2018, December 11). Everyone deserves a fair slice [Video]. YouTube. <a href="https://nonprofitquarterly.org/pizza-and-a-laugh-a-reminder-about-your-nonprofit-financial-stress-level">https://nonprofitquarterly.org/pizza-and-a-laugh-a-reminder-about-your-nonprofit-financial-stress-level</a> (6:30 minutes)

Vimont, Michael. (2016, January 11). Keeping up with shifting contexts [Video]. YouTube.

https://www.youtube.com/watch?time\_continue=3&v=B1dz4igSP1g (4:08 minutes)

#### **Activity for Week 7:**

(Could be used as asynchronous assignment, in class activity or online assignment/discussion)

Go to: https://projects.propublica.org/nonprofits/

Nonprofits need to file a 990 form for federal income tax. Use the ProPublica Nonprofit Explorer site above to look up at least two non-profit organizations. Choose one organization to answer the following questions:

- 1. What is the name of the organization?
- 2. What is the tax year for the 990 you are referencing?
- 3. Who is the principal officer?
- 4. What is the organization's mission?
- 5. How many employees?
- 6. How many volunteers?
- 7. What is the total revenue for the current year?
- 8. What are the total expenses for the current year?
- 9. How much money did the organization lose or take in?
- 10. What are their net assets?
- 11. Which officers are compensated and how much? (look in Part VII, if it says, "see additional date table," Scroll down to "Additional Data"
- 12. What else do you notice? What did you learn from reading the 990?

#### **Supplemental Resources:**

Araize Nonprofit Software. (2106, March 30). Intro to nonprofit accounting: Fund accounting [Video]. YouTube. <a href="https://youtu.be/Ag9iYyDZGIY">https://youtu.be/Ag9iYyDZGIY</a> (1:04 minutes)

Araize Nonprofit Software. (2106, June 9). Nonprofit accounting basics [Video]. YouTube. https://youtu.be/vc7F3GOpiSs (4:56 minutes)

# Week 8 | **Topics:** Defining community and needs & strengths assessments

#### **Objectives:**

- Articulate the importance of a needs assessment
- Define the basic principles of conducting a needs assessment
- Identify and apply culturally relevant practices

## **Required Readings:**

Reisch, M. (2018). *Macro social work practice: working for change in a multicultural society*. Cognella Academic Publishing.

Chapter 9: Defining community and assessing its needs and assets

Velonis, A. J., Molnar, A., Lee-Foon, N., Rahim, A., Boushel, M., & O'Campo, P. (2018). "One program that could improve health in this neighbourhood is \_?" using concept mapping to engage communities as part of a health and human services needs assessment. BMC Health Services Research, 18(1), 150.

#### **Activity for Week 8:**

Annotate the Velonis' article using Hypothesis (see above for Hypothesis assignment instructions)

## **Supplemental Resources:**

Lee, S., Hoffman, G., & Harris, D. (2016). Community-Based Participatory Research (CBPR) needs assessment of parenting support programs for fathers. *Children and Youth Services Review*, 66, 76–84. https://doi.org/10.1016/j.childyouth.2016.05.004

Ahari, S., Habibzadeh, S., Yousefi, M., Amani, F., & Abdi, R. (2012). Community based needs assessment in an urban area; A participatory action research project. *BMC Public Health*, *12*(1), 161–161. <a href="https://doi.org/10.1186/1471-2458-12-161">https://doi.org/10.1186/1471-2458-12-161</a>

#### **Major Assignment Due This Week:**

Organizational Audit Part 2 (See assignment description)

# Week 9 | Topic: Community practice, civic engagement, and community building

#### **Objectives:**

- Apply intervention strategies for community participation
- Identify the fundamentals of direct action organizing
- Synthesize meeting content
- Identifying power dynamics
- Analyze meeting effectiveness

## **Required Readings:**

Reisch, M. (2018). *Macro social work practice: working for change in a multicultural society*. Cognella Academic Publishing.

Chapter 10: Engaging with and intervening in multicultural communities

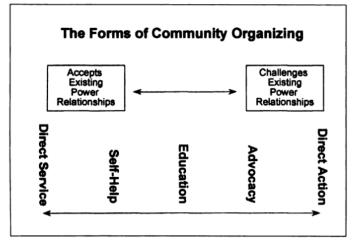
Bobo, K., Kendall, J., & Max, S. (2001). The fundamentals of direct action organizing. *Organizing for social change: Midwest Academy manual for activists* (3rd ed.). Seven Locks Press. Read pages 9-21.

### **Activity for Week 9:**

(Could be used as asynchronous assignment, in class activity or online assignment/discussion)

Midwest Academy. (2011). Jay's Chicago [Video]. PBS. <a href="https://www.pbs.org/video/chicago-tonight-midwest-academy/">https://www.pbs.org/video/chicago-tonight-midwest-academy/</a> (6:18 minutes)

Frederick Douglass. Letter to an abolitionist associate. 1849 "Let me give you a word on the philosophy of reform. The whole history of the progress of human liberty shows that all concessions yet made to her August claims have been born of earnest struggle. The conflict has been exciting, agitating, all absorbing, and for the time being putting all other tumult to silence. It must do this or it does nothing. If there is no struggle there is no progress. Those who profess to favor freedom, and yet deprecate agitation, are men who want crops without plowing up the ground. They want rain without thunder and lightening. They want the ocean without the awful roar of its many waters. This struggle may be a moral one; or it may be a physical one; or it may be both moral and physical; but it must be a struggle. Power concedes nothing without a demand. It never did and it never will. Find out just what people will submit to, and you have found the exact amount of injustice and wrong which will be imposed upon them; and these will continue until they are resisted with either words or blows, or with both. The limits of tyrants are prescribed by the endurance of those whom they oppress."



Bobo, K., Kendall, J., & Max, S. (2001). Organizing for social change: Midwest Academy manual for activists (3rd ed.). Seven Locks Press. Page 11.

Discussion: Synthesize what you learned from the video, the quote from Frederick Douglass, and the figure above. Specifically reflect on reform verse radical change, as well as conflict and your comfort level with conflict.

## **Supplemental Resources:**

Mississippi Public Broadcasting. (2017, October 5). Fannie Lou Hamer: Stand up [Video]. <a href="https://www.youtube.com/watch?v=CxTReRmH2jA">https://www.youtube.com/watch?v=CxTReRmH2jA</a> (26:46 minutes) (This video is also included in the Diversity & Oppression)

lilmikesf. (2015, August 1). "I'd Organize Hell" - Saul Alinsky TV interview 1966 [Video]. YouTube. <a href="http://www.openculture.com/2017/02/13-rules-for-radicals.html">http://www.openculture.com/2017/02/13-rules-for-radicals.html</a> (focus on 0:00-11:13 minutes)

https://www.census.gov/data.html

# Week 10

**Topics:** Program development and service planning

### **Objectives:**

- Define the importance of the planning process
- Identify the steps in program development
- Build strategies to obtain needed resources

#### **Required Readings:**

Reisch, M. (2018). *Macro social work practice: working for change in a multicultural society*. Cognella Academic Publishing.

Chapter 11: Planning and program development in diverse communities and organizations

## **Activity for Week 10:**

(Could be used as asynchronous assignment, in class activity or online assignment/discussion)

Mahan, L., Lipman, M., Smith, L., Herbes-Sommers, C., & Thomson, K. (2012). *Gaining ground: building community on Dudley St.* New Day Film. Kanopy Streaming. <a href="https://rutgers.kanopy.com/video/gaining-ground-building-community-dudley-street">https://rutgers.kanopy.com/video/gaining-ground-building-community-dudley-street</a> (58:13 minutes)

Write a discussion post/reflection on what went well (and why) and what went wrong (and how could it have been avoided).

## **Supplemental Resources:**

# **Major Assignment Due This Week:**

Community / Advocacy Meeting Reflection paper (See assignment description)

## Week 11

**Topic:** Advocacy

### **Objectives:**

- Define the various forms of advocacy
- Identify the goals of advocacy

#### **Required Readings:**

Reisch, M. (2018). *Macro social work practice: working for change in a multicultural society*. Cognella Academic Publishing.

Chapter 12: Advocating for policy change in the legislative arena Chapter 14: Advocacy in the judicial, executive, and electoral arenas

#### **Activity for Week 11:**

Annotate *Chapter 12* using Hypothesis (see above for Hypothesis assignment instructions)

# **Supplemental Resources:**

## Week 12

**Topic:** Use of social media and technology and the power of youth organizing

#### **Objectives:**

- Apply current advocacy practices
- Articulate the history and power of youth advocacy

## **Required Readings:**

Reisch, M. (2018). *Macro social work practice: working for change in a multicultural society*. Cognella Academic Publishing.

Chapter 13: Using media as a tool of community, organizational, and social change Delgado & Staples (2008). Youth-led community organizing. Oxford University Press, Chapter 1: Overview of youth-led community organizing, (pp. 1-22). National Association of Social Workers. (2020). Coronavirus (Covid-19). https://www.socialworkers.org/Practice/Infectious-Diseases/Coronavirus National Association of Social Workers. (2020). Telehealth. https://www.socialworkers.org/Practice/Infectious-Diseases/Coronavirus/Telehealth **Activity for Week 12:** Annotate Delgado's article using Hypothesis (see above for Hypothesis assignment instructions) Week **Topics:** Planning and sustaining organizational change and addressing conflict 13 **Objectives:** • Identify planned changes • Define methods in sustaining change Apply strategies in promoting change and addressing conflict • Reflect on personal values and their effects on macro practice **Required Readings:** Reisch, M. (2018). Macro social work practice: working for change in a multicultural society. Cognella Academic Publishing. Chapter 15: Promoting change and dealing with conflict in multicultural organizations **Activity for Week 13:** (Could be used as asynchronous assignment, in class activity or online assignment/discussion) Evermind Media. (2019). The way out: an urgent film about climate crisis, activism and mindfulness. https://vimeo.com/ondemand/thewayout. Reflection: how has watching this video shifted your thoughts on conflict? How has it shifted you personally? How are those two connected? How can you apply this to macro social work practice? Week **Topic:** Environmental justice and global power in relation to organizations and wrap 14 up

#### **Objectives:**

- Define concepts of environmental justice and global power within and outside of organizations
- Critique social hierarchies and their effects on organizations and communities.
- Apply social workers' and organizations' responsibility in environmental justice work
- Reflect on impacts of colonization and hypothesize methods of decolonization
- Articulate learning from the semester and from Field
- Apply goals and ideas for moving forward

#### **Required Readings:**

Educational Policy and Accreditation Standards (2015) CSWE. Page 7. Read the paragraph on Core Competency 3.

https://cswe.org/getattachment/Accreditation/Standards-and-Policies/2015-EPAS/2015EPASandGlossary.pdf.aspx

Ocasio-Cortez, A. (2019, February 12). Text - H.Res.109 - 116th Congress (2019-2020): Recognizing the duty of the Federal Government to create a Green New Deal. https://www.congress.gov/bill/116th-congress/house-resolution/109/text.

Harper, S. L., Berrang-Ford, L., Carcamo, C., Cunsolo, A., Edge, V. L., Ford, J. D., Llanos, A., Lwasa, S., & Namanya, D. B. (2019). The indigenous climate–food–health nexus. In L. R. Mason, & J. Rigg (Eds.), *People and climate change: Vulnerability, adaptation, and social justice*, (pp.184-210). Oxford University Press.

#### **Activity for Week 14:**

(Could be used as asynchronous assignment, in class activity or online assignment/discussion)

Easter, Cheryle. (2014, February 18). Dr. Michael Yellow Bird: Decolonizing the mind: Healing through neurodecolonization and mindfulness [Video]. <a href="https://vimeo.com/86995336">https://vimeo.com/86995336</a>

Reflection: You can use the following questions to guide your response. How has watching this video shifted your thoughts on your contribution to macro change? How has it shifted you personally? How are those two connected? How can you apply this to macro social work practice? Apply this notion to your field agency, what does it look like on the ground? How does this impact macro social work practice?

## **Supplemental Resources:**

Findley, P. A., Pottick, K. J. & Giordano, S. (2017). Educating graduate social work students in disaster response: A real-time case study. *Clinical Social Work Journal*, 45, 159–167. https://doi.org/10.1007/s10615-015-0533-6

MacKerron, C., McBee, K., Shugar, D. (2020). Waste & Opportunity 2020 Searching for Corporate Leadership. *As You Sow*.

 $\frac{https://static1.squarespace.com/static/59a706d4f5e2319b70240ef9/t/5f0e267a}{c0ba016356cbbf42/1594762905629/WasteAndOpportunity\_2020\_Report\_FI\_N6.pdf}$ 

# **Major Assignment Due This Week:**

Organizational Audit Final Submission (See assignment description)

Last Updated 1/10/22